



EFW

Attorney's Docket No.: 08575-088001 / F-One Integrated Communications Environm

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Randall Frank et al.

Art Unit : 2142

Serial No. : 10/728,374

Examiner : Unknown

Filed : December 4, 2003

Title : INTEGRATING MULTIPLE COMMUNICATION MODES

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Prior to examination, please amend the application as indicated on the following pages.

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date of Deposit

Signature

Typed or Printed Name of Person Signing Certificate

April 27, 2004

Toni M. Sousa

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